

A CONSUMER CONTROLLED COUNCIL COMMITTED TO ENSURING QUALITY REHABILITATION SERVICES

REPORT OF THE NEBRASKA

State Rehabilitation Council

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CONTACT INFORMATION:

The State Rehabilitation Council (SRC) values the input and involvement of all citizens in Nebraska regarding rehabilitation services. All SRC meetings are open to the public and are a great opportunity for the public to voice concerns and opinions.

MEETINGS:

Meeting dates, times and locations are posted on the Vocational Rehabilitation web site at www.vr.ne.gov

WRITE:

State Rehabilitation Council Chairperson Nebraska Department of Education 301 Centennial Mall South P.O. Box 94987 Lincoln, NE 68509

CALL:

402.471.3657 877.637.3422 (V/ITY)

FAX:

402.471.0788

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October 21, 2009

Dear Fellow Nebraskans,

The past year has marked another busy and productive year for the SRC. We continued to work in close partnership with Vocational Rehabilitation (VR) to ensure the needs of Nebraskans who experience a disability are being met in the most timely and efficient manner possible. At the SRC's request, VR presented information to the council on a variety of topics such as:

- The agreement between VR and the Department of Health and Human Services creating partnerships with mental health providers across the state. One such partnership is the Higher Opportunities with the Power of Employment (HOPE) Program. HOPE is a consumer driven program assisting individuals diagnosed with behavioral health disorders in obtaining and maintaining employment.
- The state plan for Nebraska State Independent Living Service. This plan will provide independent living skills training for Nebraskans experiencing a disability.
- The new video developed by VR entitled "Transition: Working with Students and Educators." The video will be used as a training tool to new VR staff working with students, parents, and school administrative staff in promoting services to transition aged youth.
- The report on the Federal stimulus money Nebraska VR received. The funds will create new and innovative services, increase existing services, and expand services to under-served groups. A portion of the money will be used for the following: to help individuals with Traumatic Brain Injury (TBI), to provide forklift training, which has been identified as an area of employment with increasing job opportunities, and to help provide transportation services to the Native American population living in the eastern part of the state. Project SEARCH will be implemented using stimulus dollars. Project SEARCH is designed to provide job coaching for hospital jobs, as well as provide for supported employment services for individuals who experience autism.

The services listed above will serve a wide array of individuals and are just a small part of the great work being done across the state in assisting Nebraskans who experience a disability to gain greater independence and economic outcomes.

Respectfully,

Gayle Hahn, Chairperson

Gayle Hahn

Nebraska State Rehabilitation Council

Mitch is the President of Preferred Partners, LLC, an Omaha based recruiting company. He is a member of the SRC's Employer Services Committee.

Mitch Arnold—Omaha



Katie describes herself as a young woman who has Cerebral Palsy. She serves on the SRC's Transition Services Committee.

Katie Durfee-Fairbury



Teri is employed at the Lincoln Council on Alcoholism and Drugs. She is a member of the Transition Services Committee.

Teri Effle—Lincoln



In addition to farming, Alvin has an in-home business making greeting cards. He is a member of the Transition Services Committee.

Alvin Fox—McCool Junction



Susan (Sue) has a son who experiences a learning disability. Sue is on the Employer Services Committee. In addition, she is Vice Chairperson for the Council.

Susan Gieschen—Brule

SRC Committee Reports

Client Services Committee

Members: Les Kimmons, Tim Kolb, Leslie Novacek, Debra Osentowski, Vicki Rasmussen, and Kipp Ransom (Chair)

Don Crouch-VR Advisor

This past year our committee was very active in reviewing and implementing the consumer satisfaction surveys related to Vocational Rehabilitation Services. The following recommendations were made and implemented.

- The survey process will be explained to consumers during the VR orientation process.
- Surveys given during the careerplanning phase will be eliminated.

- When consumers are given paper satisfaction surveys versus completing them electronically, they will be encouraged to fill out the survey prior to leaving the office.
- A new survey will be developed to measure consumer satisfaction three months after successful case closure.
- New questions were suggested for several of the surveys.

The committee evaluated the State Rehabilitation Council website as requested by the Council. It was found the website needed some improvements. Suggestions were made and subsequently accepted.



Kipp Ransom—Lincoln

Kipp is the Lead Counselor at Madonna Rehabilitation Hospital's Spinal Cord Injury Unit. He is the Chair of the Client Services Committee.

Client Services Committee Chairperson

Transition Services Committee

Members: Katie Durfee, Teri Effle, Alvin Fox, Gayle Hahn, Frank Lloyd, Larry Niemeyer, Vicky Obrecht, Terry Wilson, and Angela Smith (Chair)

Jack Shepard-VR Advisor

The Transition Services Committee met six times this year. The following are activities which involved the Committee.

The Transition Services Committee reviewed a draft of the Transition Individual Plan for Employment booklet and provided recommendations.

Alvin Fox, a member of the Transition Services Committee, was involved in the process of reviewing applications for the Youth Leadership Council (YLC) potential members. The YLC advisor, Kristi Berst, continues to provide the Transition Services Committee/State Rehabilitation Council input on YLC activities.

Angela Smith, Transition Services
Committee chairperson, attended
the Transition Roundtable in
June 2009. She spoke in support
for an Autism Specialist to assist
Vocational Rehabilitation Specialists
statewide. The Roundtable agenda
also included discussion on the
training of school psychologists on
verification for special education,
the difficulty in maintaining contact
with transition student's parent/
guardian, and establishing realistic
post-secondary school goals for
transition students.

Additional topics of discussion for the Transition Services Committee in the last year included: increasing the number of students moving from the VR Transition program into the adult Employment Program; the initiation, development, and piloting of a transition blog in two VR field offices; and providing Transition staff at all Nebraska high schools.



Gayle Hahn—Hastings

Gayle works as a Work Incentive Specialist for Easter Seals Nebraska (ESN). She is the SRC Chairperson and is a member of the Transition Services Committee



Les Kimmons—Omaha

Les is a Training & Information Specialist at PTI Nebraska (Parent Training and Information for Families of Children with Disabilities). He serves on the Client Services Committee.



Tim Kolb—Franklin

Tim was born with Werdnig-Hoffman Syndrome or spinal muscular atrophy. He serves on the SRC's Client Services Committee.



He is a member of the Transition Services Committee.

Leslie is the

Director of Assistive Technology

Partnership. She serves on the Client Services Committee.

Larry has been

employed with VR

over thirty-four years.

Larry Niemeyer-Norfolk



Leslie Novacek—Lincoln

Angela works for Community Action Partnership of Mid-Nebraska. She is the Chairperson of the Transition Services Committee.





Leslie Novac

SRC Committee Reports



Debra Osentowski-Geneva

Debra joined the SRC as a parent of a son who has learning disabilities resulting from Epilepsy. She is a member of the Client Services Committee.

Vicki is the Special

Education Coordinator

for Lincoln Southeast



High School with Lincoln Public Schools. She serves on the Transition Services Committee.





Vicki is the Director of the Nebraska Client Assistance Program (CAP). She is a member of the Client Services Committee.



Terry L. Wilson—Indianola

Complications from a transplant left Terry unable to continue work. Terry contacted VR and successfully received services. He serves on the Transition Services Committee.



Pearl Van Zandt-Lincoln

Pearl is the Executive Director of the Nebraska Commission for the Blind and Visually Impaired. She serves on the **Employer Services** Committee.

Employer Services Committee

Members: Mitch Arnold, Sue Gieschen, Pearl Van Zandt, and Jason Kerkman (Chair)

Jim Coyle-VR Advisor

A recommendation was made to recognize Entrepreneurs of Distinction in the State of Nebraska. The award was given to individuals that have worked with VR and the Abilities Fund to become self employed. The SRC Employer Services Committee collaborated with Christine Hess from the Abilities Fund to determine award criteria and select the awardees. The four criteria for the award were profitability, contribution to the community, innovation of ideas and hiring/expansion. The awards were presented at a reception held in July. Statewide media exposure was given to the event. The Entrepreneurs of Distinction award will be awarded annually by the SRC.

In February the SRC held its annual luncheon for Senators. The luncheon educated the attendees about the services offered by VR and the

positive impact VR is having on the citizens of Nebraska.

Susie Rutkowski with Project SEARCH (based in Cincinnati) provided training to hospital staff at four sites across the state. The training helps hospitals develop better hiring practices and training opportunities for individuals with disabilities. In addition to VR, other partners in the program include local school districts, the NE Commission for the Blind and Visually Impaired, Assistive Technology Partnership and NE Developmental Disabilities. The Project SEARCH program helps Nebraska's students with disabilities develop work skills that will lead to long-term employment.

October was National Disability Employment Awareness Month. The SRC honored employers statewide that have worked successfully with VR to employ individuals with disabilities. The SRC Employer Services Committee requested nominees from all the VR teams for the "National Disability Employment Awareness Month" award and the recognition events were held in October 2009.



Jason Kerkman-Lincoln

Jason is a Workforce Coordinator with Nebraska's Department of Labor. He is the Chairperson of the SRC's Employer Services Committee.

Employer Services Committee Chairperson

Annual Program Costs

	Cost of Program
Administration	\$3,560,892.00

CLIENT SERVICES

Total	\$19,215,016.00
Purchased from Other Vendors	\$6,028,753.00
Purchased from Community Rehab Programs	\$1,377,706.00
Provided by VR Staff	\$11,808,557.00
	Cost of Program

Purchased for Clients

Total	\$7,406,458.00
All Other Services	\$208,570.00
Small Business Enterprise	\$53,267.00
Rehabilitation Technology Services	\$1,934,201.00
Transportation	\$ 363,957.00
Personal Assistance Services	\$14,136.00
Maintenance	\$159,055.00
Miscellaneous Training	\$1,888,906.00
Higher Education	\$2,016,122.00
Assessment	\$768,244.00
	Cost of Program

Best Wishes Frank-



The State Rehabilitation Council had the opportunity to recognize Frank Lloyd for his more than forty-two years of service to vocational

rehabilitation. Fifteen of those years were served with Nebraska Vocational Rehabilitation. The SRC appreciates Frank's dedication in serving the vocational needs of people who experience a disability. Good luck Frank and best wishes on your retirement.

Welcome Mark-



Mark Schultz

The SRC welcomes Mark Schultz as the new Director of Nebraska Vocational Rehabilitation (VR). Mark began his career at the Center

for Independent Living. He then served as the Director of the Assistive Technology Partnership from 1989 to June of 2008 when he was selected to be Associate Director of VR. He was appointed the Director of VR in October 2009. Mark has a Bachelors of Science in Architectural Studies and a Masters in Public Administration. He has more than twenty years of experience advocating for people with disabilities at both a state and national level.

Nebraskans Served by Vocational Rehabilitation

CONSUMERS SERVED BY LEGISLATIVE DISTRICT

District	Total	Percent
	117	
	82	
3	44	0.7
	33	
-	120	
	59	
•	113	
	114	
-	118	
10	117 182	1.9
	40	
	97	
	41	
15	89	1.5
	95	
	176	
	172	
	304	
	46	
	81	
	261	
	122	
	129	
	104 119	•
	89	
	346	
	148	
_	107	_
	37	
32	138	2.3
33	285	4.7
	102	
	209	
	161	
	192	
	85	
39	26	0.4
	137 137	
•	158	_
	115	
	70	
45	43	0.7
	105	
	92	
	156	
49	106	1.7

Total Served 6019

NOTE: This does not include 4,794 served in the Transition Program or 6,099 served in the Employment Warranty® Program.

FUNDING

Every \$1.00 appropriated for Vocational Rehabilitation by the Unicameral earns \$3.69 Federal funding and yields \$4.69 in services to Nebraskans with disabilities.

THE AVERAGE WAGE FOR SUCCESSFULLY EMPLOYED VR CLIENTS

Average wage for 2009	\$10.29
59% of clients are employed full-time	

2009 Nebraska Vocational Rehabilitation Employment Program

EMPLOYMENT PROGRAM	NUMBER OF PEOPLE
Applied for Services	5,013
Eligible for Services	4,428
Started Services	2,819
Received Services	6,019
Successfully Employed	1,568
Continuing in Services	3,442

2009 PROGRAM CATEGORIES

Employment Program	6,019
Transition Program	4,794
Employment Warranty [®] Program	6,099

2009 OCCUPATION & EARNINGS FOR COMPETITIVELY EMPLOYED CONSUMERS

Occupations	Percent	Average Hourly Earnings
Services	33.4%	\$8.30
Office Support	18.0%	\$9.49
Professional	10.3%	\$13.94
Sales	9.8%	\$8.43
Transportation & Material Moving	8.6%	\$10.18
Production	7.2%	\$10.39
Installation, Maintenance & Repairs	4.7%	\$11.23
Management, Business & Finance	3.5%	\$13.58
Construction & Extraction	2.8%	\$11.02
Farming, Fishing, & Forestry	1.5%	\$10.49
Military	0.3%	\$15.08

Partnerships with Employers & Vocational Rehabilitation

Some of the Companies Working with Nebraska Vocational Rehabilitation

Affiliated Foods Midwest University of Nebraska-Lincoln Husqvarna Alegent Health Hy-Vee Vishay Dale Vulcraft Group Allmand Brothers, Inc. InfoUSA Ameritas Group Kawasaki Walgreens Lincoln Journal Star Wal-Mart Distribution Center Amcon Distributing Co. Apogee Retail, LLC Lindsay Manufacturing Co. Wal-Mart Stores Werner Enterprises, Inc. Associated Staffing Inc. Madonna Rehabilitation Hospital West Corporation Behlen Mfg. Co. Methodist Hospital Western Nebraska Community College Blue Ox Nebraska Game & Parks Commission Wimmer's Meat Products Inc. Broyhill Nebraska Machine Products Bosselman Travel Centers New Holland North America, Inc. 2009 Successful Self-Employment Burlington Northern Santa Fe Railway Norfolk Iron & Metal Co. **Businesses-**Cabela's Omaha Tribe of Nebraska Chief Industries, Inc. Pamida Tree Removal Business, Columbus **CVS Pharmacy** Pay Pal Mobil Upholstery Repair, Lincoln EGS Electrical Group Reinke Manufacturing, Inc. Power Washing Services, Omaha Faith Regional Health Services Russell Speeder's Car Wash Cattle Ranching, North Platte First National Bank Safeway Auto Detailing, North Platte First Tier Bank Saint Elizabeth Regional Health Center Truck Driver Business, Norfolk Fremont Area Medical Center Saint Francis Medical Center Over the Road Pilot Service, Grand Island **General Excavating** Samuelson Equipment Co.

Godfather's Pizza Sehnert's Bakery & Bieroc Cafe Good Samaritan Hospital

Great Plains Regional Medical Center

Hamilton Communication Heritage Homes of Nebraska, Inc.

Home Depot

Hughes Brothers, Inc.

Spherion Tabitha Health Care Services

Target

Torin Products, Inc. TravelCenters of America University of Nebraska-Kearney Disability Advocacy Company, Omaha

Game Inventor, Lincoln Computer Services, Lincoln Home Inspection/Repairs, Omaha Cowboy Boot Mfg., Scottsbluff Housekeeping, Grand Island

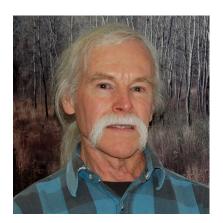
Inventor, Norfolk

Return on Investment for the Vocational Rehabilitation Program

On average, a successfully employed person returns \$9.75 to the taxpayers for every \$1 spent through Vocational Rehabilitation services.

Average cost of vocational rehabilitation services per person:	\$14,525.45
Average Annual Earnings after vocational rehabilitation services:	\$ 17,098.94
Estimated Annual Taxes on earnings:	
Federal Income Tax	\$ 1,326.84
State Income Tax	\$ 494.88
State/Local Sales Tax	\$ 285.09
Social Security Tax	\$ 2,616.24
Average Total Taxes per Year	\$ 4,723.05
Average Return to Taxpayers over 30 remaining years of employment	\$141,691.50

Vocational Rehabilitation Client Success Stories



CHARLES MCINTOSH

After years of being an activist for the Nebraska ecosystem, "Buffalo Bruce" as he was nicknamed, wanted to turn his passion into a full-time job.

"Buffalo Bruce" McIntosh was born with Osteogenesis imperfecta, which is a brittle bone disease that has affected his mobility and keeps him from maintaining a full-time job. He contacted the VR office in Scottsbluff for counseling services and was also referred by VR to Assistive Technology Partnership for modifications to his home.

Bruce is the Education and Outreach Coordinator for the Western Nebraska Resources Council and lives in Chadron, NE. He spends his time educating students across the state about environmental issues.

"Voc Rehab is helping me fulfill my dreams of working with and enhancing students' minds to get them outdoors to the wildland and educate them. It also provides more freedom for me and I couldn't do it as well without them," McIntosh said.



DANIELE WILLIAMS

Daniele Williams contacted the VR office in Lincoln. She had carpal tunnel syndrome, diabetes, and other health issues affecting her ability to work. Daniele realized her lifelong dream of owning her own home-based business with the help of VR.

Daniele's BodySole was established to meet the needs of plus-sized women looking for affordable and fashionable lingerie, loungeware, and footware.

VR assisted Daniele in formulating her business plan and helped give her the tools she needed to run the business successfully.

"VR helped me find myself. They gave me the education to find out my other strength, what I was good at," Williams commented. "One of my strengths is being a business owner, and it was one of my dreams. So, they helped me with my strength and my dream and Voc Rehab has definitely been a blessing."



LUCAS PEDRO

Lucas Pedro was unlike any other student in the Grand Island area. He moved to the United States from Guatemala when he was 10 years old. Because Lucas has a developmental disability and spoke no English, school was difficult for him. He contacted the VR office in Grand Island for help.

Lucas enrolled in Project SEARCH at St. Francis Medical Center in Grand Island. Project SEARCH is a program designed to teach developmentally disabled students about keeping a job while providing hands-on experience in a workplace environment.

Lucas works Monday through Friday in the Wound Care and Short Stay Surgery Department of the hospital. He also translates for patients who don't speak English.

"I like it because I like helping out elderly people," Pedro said. "I like talking to them and making them feel comfortable that we can take care of them."

OFFICE LOCATIONS

Columbus serves counties:
Butler, Colfax, Nance, Platte and Polk
3020 18th Street, Ste 2, Columbus, NE 68601
(402) 562-8065 V/TTY, (877) 505-0866 V/TTY
VR.Info.Columbus@nebraska.gov

Fremont serves counties: Dodge

2951 North Clarkson Street, Fremont, NE 68025 (402) 727-2900 V, (888) 585-5439 V VR.Info.Fremont @nebraska.gov

Grand Island serves counties:

Adams, Clay, Fillmore, Greeley, Hall, Hamilton, Howard, Merrick, Nuckolls, Thayer, Webster, York 3335 West Capital Avenue, Grand Island, NE 68803 (308) 385-6200 V/TTY, (800) 862-3382 V/TTY VR.Info.GrandIsland@nebraska.gov

Kearney serves counties:

Blaine, Buffalo, Custer, Franklin, Furnas, Garfield, Harlan, Kearney, Loup, Phelps, Sherman, Valley 315 W 60th Street, Ste 400, Kearney, NE 68845 (308) 865-5343 V/TTY, (800) 262-3382 V/TTY VR.Info.Kearney @nebraska.gov

Lincoln serves counties:

Gage, Jefferson, Johnson, Lancaster, Nemaha, Otoe, Pawnee, Richardson, Saline, Saunders, Seward 3901 N 27th Street, Ste 6, Lincoln, NE 68521 (402) 471-3231 V/TTY (800) 472-3382 V/TTY VR.Info.Lincoln@nebraska.gov

Norfolk serves counties:

Antelope, Boone, Boyd, Brown, Burt, Cedar, Cuming, Dixon, Holt, Keya Paha, Knox, Madison, Pierce, Rock, Stanton, Wayne, Wheeler
1212 Benjamin Avenue, Norfolk, NE 68701
(402) 370-3200 V/TTY, (800) 442-3382 V/TTY
VR.Info.Norfolk@nebraska.gov

North Platte serves counties: Arthur, Chase, Cherry, Dawson, Dundy, Frontier, Gosper, Grant, Hayes, Hitchcock, Hooker, Keith, Lincoln, Logan, McPherson, Perkins, Red Willow, Thomas 200 South Silber, Bldg. #2, North Platte, NE 69101 (308) 535-8100 V/TTY, (800) 272-3382 V/TTY VR.Info.NorthPlatte@nebraska.gov

Omaha-Downtown serves counties: Cass, Dodge, Douglas, Sarpy, Washington 1313 Farnam on the Mall, Omaha, NE 68102 (402) 595-2100 V, (402) 595-2107 TTY (800) 554-3382 VR.Info.OmahaDowntown@nebraska.gov

Omaha-West serves counties:
Dodge, Douglas
12011 Q Street, Omaha, NE 68137
(402) 595-1212 V/TTY, (877) 240-4445 V/TTY
VR.Info.OmahaWest@nebraska.gov

Scottsbluff serves counties:

Banner, Box Butte, Cheyenne, Dawes, Deuel, Garden, Kimball, Morrill, Scotts Bluff, Sheridan, Sioux 1517 Broadway, Ste 131, Scottsbluff, NE 69361 (308) 632-1321 V/TTY, (800) 292-3382 V/TTY VR.Info.Scottsbluff@nebraska.gov

South Sioux City serves counties:
Dakota, Thurston
901 West 21st Street, Ste 1,
South Sioux City, NE 68776
(402) 494-2265 V/TTY, (877) 659-7899 V/TTY
VR.Info.SouthSiouxClty@nebraska.gov

State Office (located in Lincoln): 301 Centennial Mall South, PO Box 94987, Lincoln, NE 68509-4987 (402) 471-3644 V/TTY, (877) 637-3422 V/TTY VR.Info.StateOffice@nebraska.gov



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